CSI-Nihilent e-Governance Awards 2016-17
Celebrating Fifteen Years

20th of January, 2018, Kolkata

The Award of Recognition for
Best eGovernance Project
is hereby conferred upon
National e-Challan Traffic Enforcement System

Ministry of Road Transport & Highways, Govt. of India

National Informatics Centre, Govt. of India

Mr Sanjay Mohapatra
President – CSI

Dr K S Vijaya Sekhar
Convener – CNeGA

J C Singh
Vice Chairman & CEO
Nihilent Technologies Ltd.

G S N Prabhu
Convener : CSI SIG eGov

eChallan bags Best eGovernance Project Category Award in the CSI Nihilent e-Governance Awards 2017

NextMile
Newsletter on Computerization in the Transport Sector

KARNATAKA
The Pioneer in Transport Computerization

राष्ट्रीय
सूचना-विज्ञान केन्द्र
NATIONAL INFORMATICS CENTRE

Contents

EDITOR's NOTE *When a transformation brings positive feedbacks*

When a transformation nears successful completion, the real indication comes in the form of feedback and appreciation from those who are benefitted by the process. So has it been with the migration to *Vahan* 4.0 and *Sarathi* 4.0. People have taken notice and acknowledged the positive change. Someone has appreciated the fact that he could renew his license from the United States, NIC officials have been felicitated on the ocassion of Republic Day. *e-Challan* has won the prestigious CSI Nihilent e-Governance for Best e-Governance Project Category for 2017. Those working for the Transport Project feel a sense of pride and achievement, and we have tried to showcase the appreciation in a special column titled 'Accolades'.

In the *State on the Move* section, we present **Karanataka** which has been in a way a pioneer in Transport computerization.In *Services Profile* we bring to you a host of frontline services launched by Uttarakhand.

Plus our other regular features - *The Turning Wheel, On the Roll* and *Know the Individual*.

Wishing Everyone a Very Happy 2018!

Rubaiyat-ul Ali

eChallan bags Best eGovernance Project Category Award in the CSI Nihilent e-Governance Awards 2017

We are privileged to inform that the National *eChallan* Traffic Enforcement System has been selected for the **CSI Nihilent e-Governance Awards 2017 in the Award Category of Best eGovernance Project**
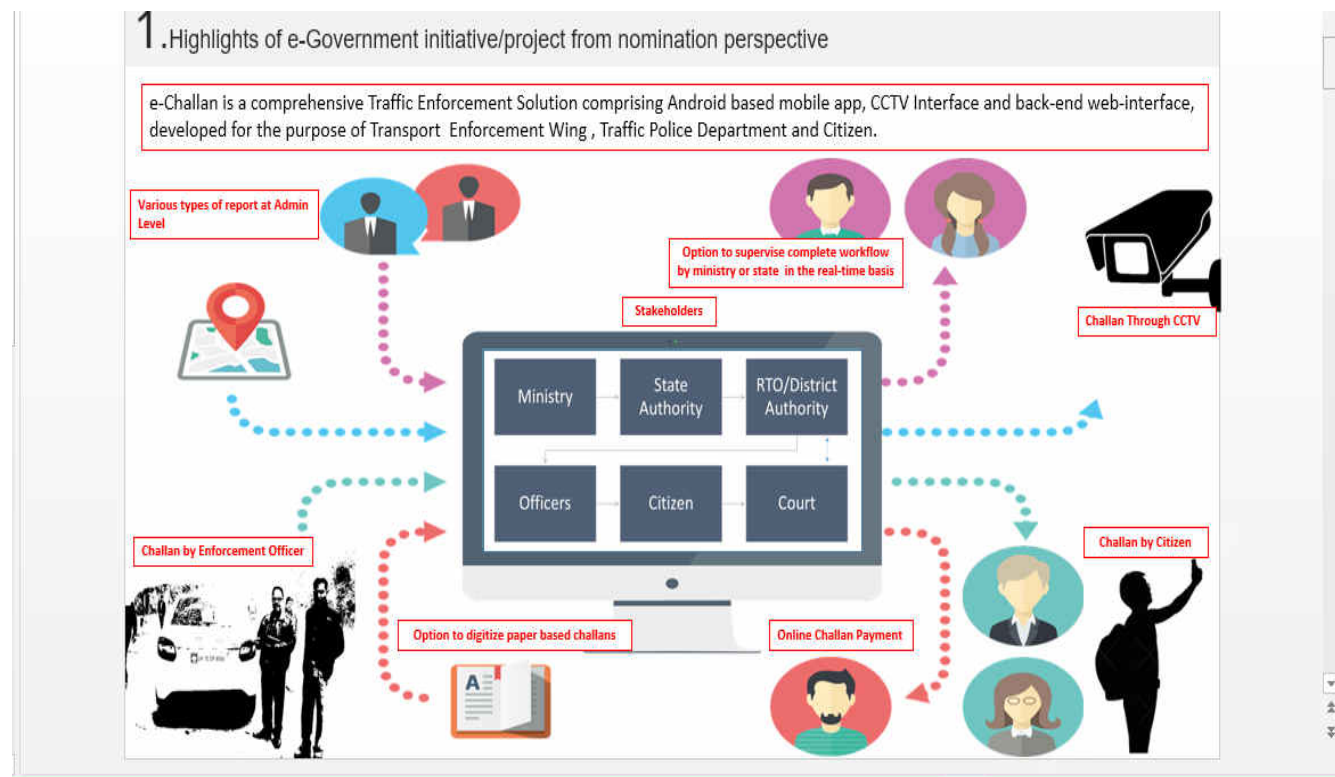

HoG Transport, DDG NIC Shri Sanjay Singh Gahlout and NIC Transport Project Personnel Shri Vikrant Kumar seen receiving the award

e-Challan is a comprehensive Traffic Enforcement Solution comprising Android based mobile app, CCTV Interface, GPS Interface and back-end web-interface, developed by NIC for the Ministry of Road Transport and Highways (MoRTH) for use by Transport Enforcement Wings, Police Departments and Citizens.

1. Highlights of e-Government initiative/project from nomination perspective

e-Challan is a comprehensive Traffic Enforcement Solution comprising Android based mobile app, CCTV Interface and back-end web-interface, developed for the purpose of Transport Enforcement Wing, Traffic Police Department and Citizen.

Various types of report at Admin Level

Option to supervise complete workflow by ministry or state in the real-time basis

Stakeholders

Challan Through CCTV

Ministry | State Authority | RTO/District Authority

Officers | Citizen | Court

Challan by Enforcement Officer

Challan by Citizen

Option to digitize paper based challans

Online Challan Payment

Felicitation of NIC Punjab Officers on Republic Day

From **Project Management Unit**

Acknowledging the tireless and exemplary efforts for providing hassle free and fast services to the people in the state of Punjab, the District Administration Patiala honoured Shri Sarbjeet Singh, Senior Technical Director and Shri Tarminder Singh, Principal Systems Analyst with certificates of appreciation for rendering meritorious services for the launch of *Vahan* 4.0 and *Sarathi* 4.0 in all transport authorities of the State. On the 69th Republic day, Shri Capt. Amarinder Singh, Hon'ble Chief Minister, Punjab facilitated the awardees. During the felicitation ceremony, Deputy Commissioner Shri Amit Kumar IAS appreciated NIC's Contribution in implementing the project.

REPUBLIC DAY CELEBRATION 2018

Certificate Of Appreciation

Certificate of Appreciation is hereby given to Sh. Sarbjeet Singh (Sr. Technical Director, NIC, Govt. of India) for his valuable contribution in the launch of 'SARTHI 4.0 & 'VAHAN 4.0' in the state of Punjab. His efforts will go a long why towards providing hassle free and fast service to the people of Punjab.

I wish him all the best

Deputy Commissioner, Patiala

REPUBLIC DAY CELEBRATION 2018

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I wish him all the best

Deputy Commissioner, Patiala

Transport Services availed from outside the Country

From our Maharashtra Correspondent **Shri Rajesh D Bhusari**

Implementation of *Vahan* 4.0 and *Sarathi* 4.0 through the portal **parivahan.gov.in**, a joint venture of MORTH and NIC, has made it possible for applicants to avail various services such as renewal of licenses online without having to physically visit the Transport office.

Relentless effort from NIC Transport Project team in Maharashtra, and strong support from HoG Shri Sanjay Gahlout and HoD Shri Joydeep Shome, has made it possible to achieve complete implementation of *Sarathi* 4.0 and *Vahan* 4.0 in the entire State of Maharashtra. Implementation has been completed for a total of 50 RTOs. Now team Maharashtra is engaged in post implementation tasks and launching of a few more online services for the Transport Department. Already 17 online services from *Vahan* 4.0 and 14 services from *Sarathi* 4.0 have been made available for citizens.

Appreciation has flowed in from different quarters.

Dr Prabhune, an NRI has expressed his satisfaction at being able to renewed his driving license online using *Sarathi* 4.0 from USA when he was on a visit there. He visited the parivahan website and obtained necessary information. Based on the information he applied for renewal and uploaded necessary documents such as Aadhar card, present license, and certificate from doctor and also paid the required fees for the transaction. He has acknowledged this through an email to RTO Pune. A glimpse of the news is shared for our *NextMile*.

अमेरिकेतून केले परवाना नूतनीकरण

म. टा. प्रतिनिधी, पुणे

PARIVAHAN
NextMile
Newsletter on Computerization in the Transport Sector

State on the Move

Karnataka: The Pioneer in Transport Computerization

From our Karnataka Correspondent **Shri V V Gowrishankar**

Karnataka is one of the biggest States in the Union of India. After Independence, it was formed as Mysore State on November 1, 1956, and later renamed as the Karnataka State on November 1, 1973. Shri S Nijalingappa was the first Chief Minister of Karnataka State when it was formed as Mysore State. We present a profile of the State of Karnataka which took the lead in computerization of the Transport Sector.

Leading the Initiative

Karnataka is one of pioneer states **which took early initiative towards computerization of the Transport Department**. The history of computerization in the Department started in the year 1988 using COBOL programming. This was one of the first such initiatives in the Country. The Department began with tax collection, tax defaulter's report, LL Fee collection, LL License, on-line LL Test and backlog entry of Transport and Non-Transport Vehicles.

These transactions were initiated in the year 1988, and run for five years in a single RTO, up to 1993. In November 1999, NIC Karnataka took over computerization of all modules of the Transport Department under the initiative of the Mission Mode Project (MMP). NIC computerized all modules such Treasury, Registration, License Transactions, Enforcement (DSA), and State Transport Authority (STA) in five offices in Bangalore.

Switching over to *Vahan & Sarathi*

Later, earlier versions of the national software *Vahan* 1.0 and *Sarathi* 1.0 software, developed by NIC, were implemented from 2003 to 2009 in 8 more offices. The Karnataka State Transport Department Software which was developed by NIC Karnataka was used as the model to develop the *Vahan* 1.0 and *Sarathi* 1.0 software. Around 16 states first visited Bangalore RTO Offices to study and introduce *Vahan* 1.0 and *Sarathi* 1.0 software in their states.

During the period from **July 25, 2009 to February 2010** all processes of the 56 offices of the Transport Department were computerized using *Vahan* 1.0 and *Sarathi* 1.0. **At the time, Karnataka was the only state in the Country to have computerized the entire range of transactions for registration and licensing and issue SCOSTA-based RC and DL smartcards to applicants.**

So far around 1.60 crore

smartcards for RCs and 1.35 crore smartcards for DLs have been issued to citizens of Karnataka since July 2009.

Ensuring smooth Service Delivery

Online payment, online Fancy Number System, Direct downloading of data from other offices in the case of CC/NOC transactions and many more online applications were implemented from the year 2012 to 2017. Also, many agencies have been given access to Transport Department data to issue B-Extract (RC-particulars) and DL-Extract (DL-particulars) through B1(Bangalore One) K1, (Karnataka One) centres. Citizens and dealers were enabled to apply online for smartcard RCs in the year 2012. In 2014, around 26 services were linked to SAKALA, a prestigious system of the Government of Karnataka, which ensures that services are delivered to citizens on time.

All the 66 RTOs of Karnataka have been hooked up to the National Registry through ODI.

Recently Karnataka has developed its own DIGILOCKER system by linking it with the National Digi locker System. This was achieved in a record span time of 7 days. The difference between the National Digi Licker and the State-owned Digi locker system is that users can put only their own documents in the State-owned Digi locker. **This is the first initiative of its kind in India and will go a long way in direct** delivery of sensitive documents such as those related to the Transport Sector to individual digi lockers.
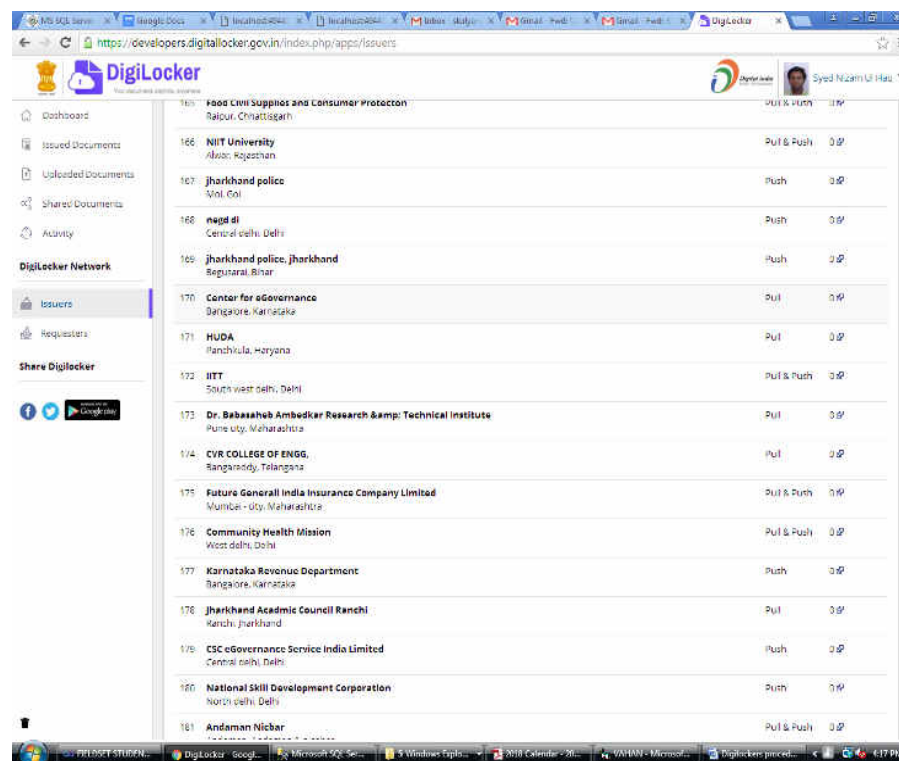
Picture shows Centre for e-Governance listed in the National Digi locker portal
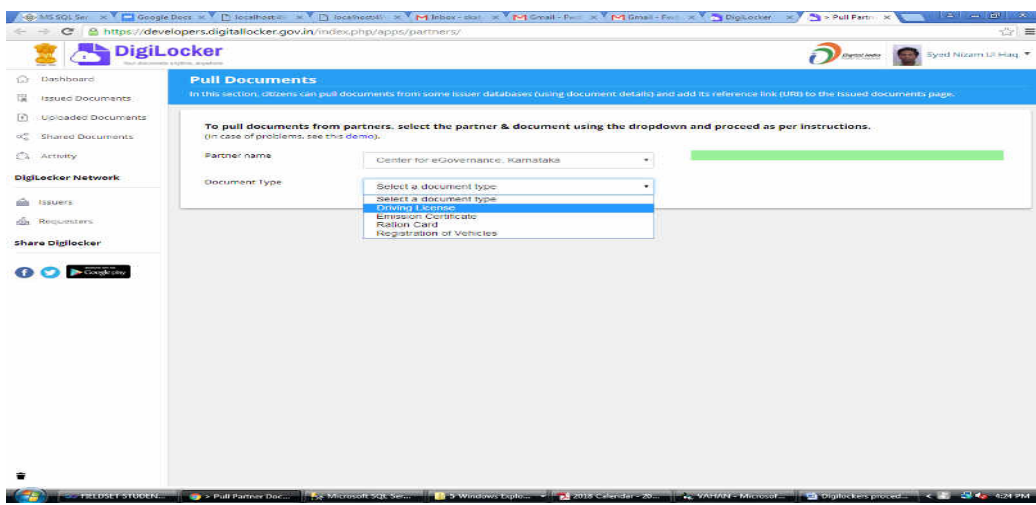
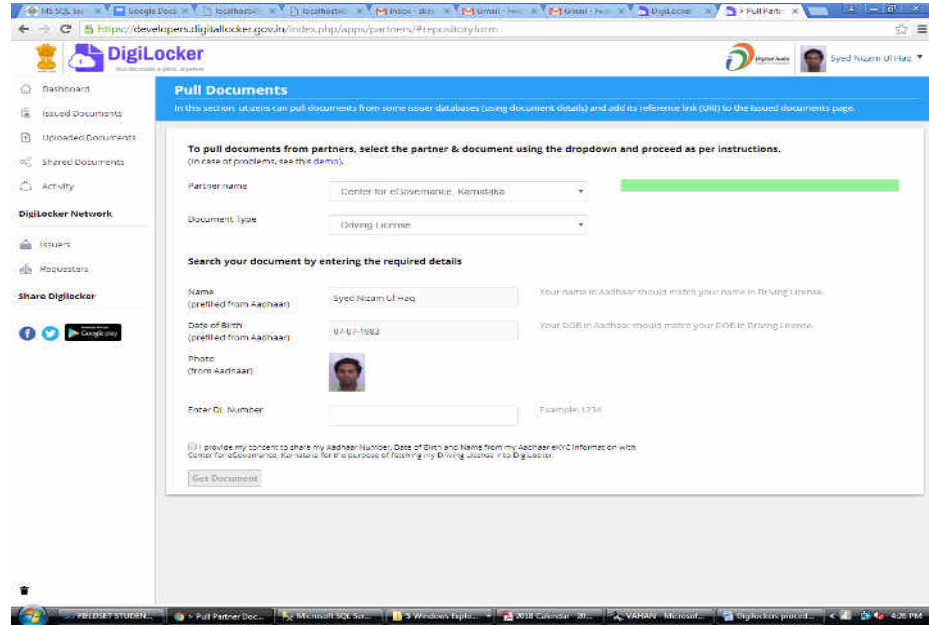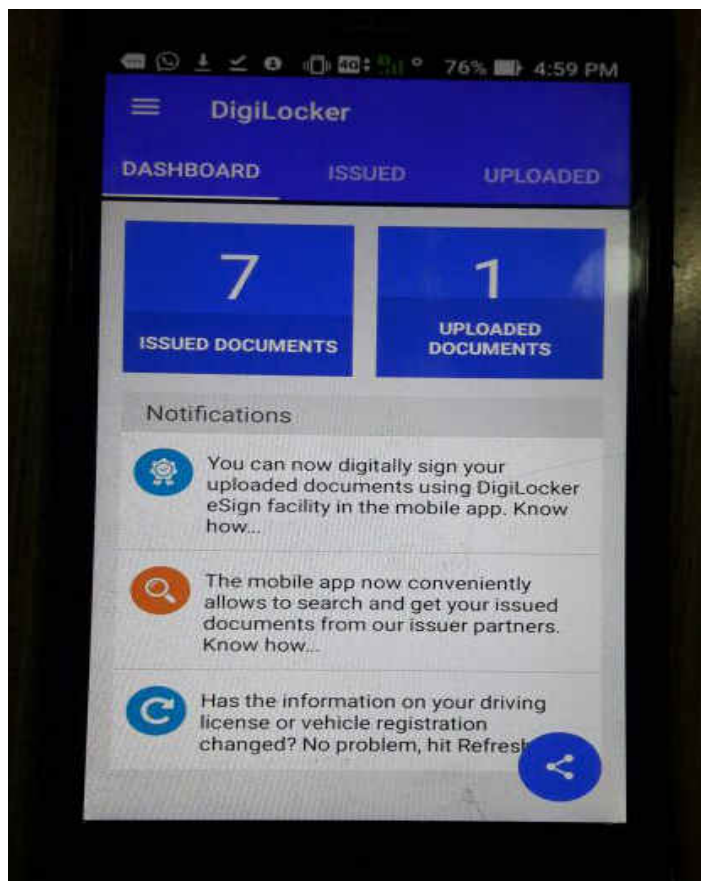*Picture shows Transport Department services are listed under Centre for e-Governance*

Picture shows the document details after successful search parameters are satisfied.

Downloading certificates in mobile using Digi locker App.
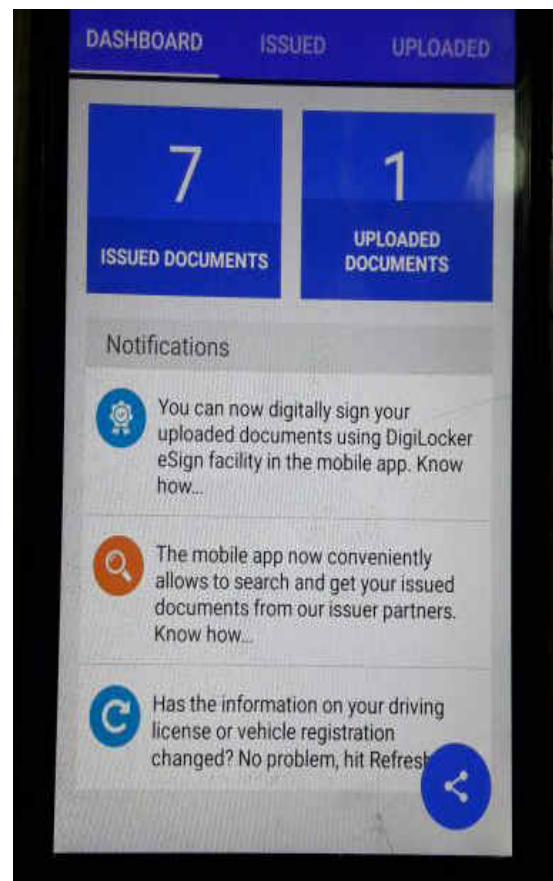
Downloading certificates using Digi locker including Emission Certificate

Know the Individual

:: Accolades :: State on the Move :: **Know the Individual** :: Services Profile :: Turning Wheel :: On the Roll :: Project Coordinators ::

Gowri Shankar V V

PSA , NIC

Bengaluru

Shri Gowri Shankar VV, Transport Project Co-ordinator for Karnataka, joined the National Informatics Centre (NIC) as District Informatics Assistant (DIA) in Bengaluru in April 1993. He worked as DIA, Bihar for nine years and was transferred to Bengaluru in the year 2002. He has been working for the Transport Project since 2003.

He is a Masters in Applied Mathematics from the Regional Engineering College (Warangal, Andhra Pradesh), and later completed Postgraduate Diploma in Computer Applications (PGDCA) from NITIES, Bombay in the year 1989.

Before joining NIC, he worked as an Assistant Professor in the Computer Science Department of the Karnataka Arts and Science College for about three years.

His wife **Smt BhagyaJyothi** is working as a school teacher, and the couple is best with two loving daughters. Their elder daughter is studying in the third year of BTech in Computer Science, and their younger daughter is studying in the sixth standard in Kendriya Vidayalaya, Bengaluru.

Services Profile

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Uttarakhand launches frontline services

From our Uttarakhand Correspondent **Shri Sanjay Gupta**

Uttarakhand has made the last quarter of the year 2107 a landmark one by implementing three very high-utility services one after the other. *NextMile* brings to you a profile of these services in the State.

Implementation of Online Dealer Point Vehicle Registration System

Online Dealer point vehicle registration system under *Vahan* 4.0 for all the Non-Transport dealers in Uttarakhand state was started on October 2017. Initially, the system was introduced for Dehradun dealers only. Now the system has been implemented for the entire State.

Workshop on "Dealer Point Registration System" for vehicle dealers of Uttarakhand

With the system, dealers can now initiate vehicle registration from their own locations and make the payments online. Online payment of fees/taxes by the dealers results in quick receipt of revenue by the Transport Department. In this system data entry is done at the dealership itself, ensuring more accuracy and reducing data-entry load on the over-burdened Transport Department staff. There has been a huge reduction of footfall at RTOs/ARTOs after implementation of the system.

e-Challan application for Enforcement wing of Transport Department

The Hon'ble Chief Minister of Uttarakhand inaugurated the *eChallan* application in the Transport Department on December 20, 2017. This application has been implemented in enforcement wings of all RTOs and ARTOs in Uttarakhand. *e-Challan* is a comprehensive digital solution for the transport enforcement wing delivered through an Android-based mobile application and web portal. It is an initiative by the Government of India, and aims at improving service access and transparency in the system. *e-Challan* is integrated

Services Profile

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Inauguration of e-Challan application by Hon'ble Chief Minister of Uttarakhand

QR code based PVC registration certificate

with *Vahan* and *Sarathi* applications and provides a number of user-friendly features, covering all major functionalities of the Transport Enforcement System. The *e-Challan* application has offerings for multiple stakeholders such enforcement officers, police, citizens, STA, RTO/ ARTO.

Launch of QR Code-based DL and RC

QR code based PVC driving license and registration certificate has been started in Uttarakhand in December 2017.

Sarathi 4.0 RollOut

Migration of *Sarathi* 1.0 data to *Sarathi* 4.0 has been completed and *Sarathi*4.0 with all services of DL has been rolled out at following seven locations in Oct-Dec 2017 quarter:

Sl No	Rollout location	Rollout Date
1	Haridwar	30-Oct-2017
2	Tehri	30-Oct-2017
3	Tanakpur	28-Nov-2017
4	Roorkee	01-Dec-2017
5	Rudraprayag	06-Dec-2017
6	Haldwani	11-Dec-2017
7	Roorkee	23-Dec-2017

Newspaper clippings of launch the of *e-Challan* application

Punjab Police, Jalandhar launches *e-Challan* in Punjab

From our Punjab correspondent **Shri Sarbjeet Singh**

Punjab, July 21, 2017: Shri Rohit Chaudhary, IPS, ADGP (Law and Order), Punjab Police, launched the *e-Challan* system at KMV Sanskriti Public School, Jalandhar on July 21, 2017. With this launch, Punjab Police Jalandhar became the first traffic police unit in the Country to start *e-Challan* using handheld devices integrated with the national database of *Vahan* and *Sarathi*. The software has been designed and developed by NIC in collaboration with the Ministry of Road Transport and Highways (MoRTH).

Shri Satyender Kumar, Senior Technical Director and State Informatics Officer, NIC Punjab gave a detailed presentation on *e-Challan*. He informed that the machine integrated with the application would not only control traffic violations but also help in eradicating crime in the area. He also informed that *e-Challan* data will help authorities in highways planning and traffic management at the local, state and national levels.

Jalandhar Police Commissioner Shri Praveen Sinha, IPS said that the implementation of *e-Challan* would ease the workload of the traffic policemen deployed at various check points. He appreciated the efforts of the NIC Transport team and NIC Punjab for extending support to the Punjab Police. The Police Commissioner extended his gratitude to Shri Sanjay Singh Gahlout, DDG NIC for out-of-the-box support and making the event a success.

Shri Sarbjeet Singh, Senior Technical Director and Project Coordinator for NIC Punjab alongwith Shri Amolak Singh Kalsi, Technical Director & DIO Jalandhar, Shri Narinder Singh, Principal Systems Analyst and Shri Tarminder Singh, Principal Systems Analyst were also present in the function.

e-Challan Inauguration@Jalandhar

e-Challan Inauguration@Jalandhar

Some news clippings

e-Challan Implementation@Jalandhar

एडीजीपी ने ई चालानिंग सिस्टम शुरू कराया, खुद चालान कटवाया

ਏਡੀਜੀਪੀ ਨੇ ਈ ਮਸ਼ੀਨ ਨਾਲ ਕੱਟਿਆ ਪਹਿਲਾ ਚਲਾਨ

ਏ.ਡੀ.ਜੀ.ਪੀ. ਚੌਧਰੀ ਨੇ ਜਲੰਧਰ ਤੋਂ ਕੀਤੀ ਈ-ਚਲਾਨ ਦੀ ਸ਼ੁਰੂਆਤ

अजीत

e-Challan Implementation@Jalandhar

Now, e-challaning via point-of-sale machine

Jalandhar cops get gadget linked to national network

ADGP Rohit Chaudhory (C) launches the e-challan machine in Jalandhar on Friday. PHOTO: BALKAR SINGH

RACHNA KHAIRA
TRIBUNE NEWS SERVICE

JALANDHAR, JULY 21

The Jalandhar police have become the first district in India to introduce point of sale (POS) machines integrated with national network.

While launching the machines at KMV Sanskriti School at Jalandhar, ADGP Rohit Chaudhary said that the machine integrated with the national database of 'Vahan' and 'Saarthi' applications would not only control traffic violations but also help curb crime in the area.

"Though the police of many states have introduced e-

challans, but Jalandhar has become the first district in India to introduce point of sale (POS) machines that have been integrated with the national database of licensing and vehicle registration," said the ADGP.

Jalandhar Police Commissioner Praveen Sinha said the move would ease the workload of the traffic cops deployed at various check points. They would past have to fill the vehicle registration number or the licence details of the driver and all details of the vehicle and driver would become available to the challaning authority.

"Suppose a person has vio-

lated a traffic rule in one state and repeated the crime in another area, the machine will have the details and will issue challan receipts accordingly," said Sinha.

He said that if a person is found committing three violations of the same kind, his licence will be cancelled with immediate effect.

Earlier, Satinder Kumar, Senior Technical Director and Informatics Officer gave a presentation of the software to be used in the POS machine. The software has been designed and developed by NIC in collaboration with the Ministry of Road, Transport and Highways.

The Tribune Sat., 22 July 2017

1st for wrong reason

Traffic cops issue the first e-challan through a machine in Jalandhar on Friday. BALKAR SINGH

JALANDHAR Tribune Sat., 22 July 2017 epaper.tribuneindia.com//c/207466

दो दिन में कटे 100 ई-चालान, मैनुअल के मुकाबले 40% ज्यादा

17

e-Challan Implementation@Jalandhar

Uttar Pradesh drives on

From our Uttar Pradesh correspondent **Shri L R Yadav**

Uttar Pradesh, December 2017: *Vahan* 4.0 has been implemented in 52 more ARTO/RTOs in the state of Uttar Pradesh during the months from October to December 2018, taking the total count to 60. Eight ARTOs/RTOs had already migrated to *Vahan* 4.0 earlier. Migration to *Vahan* 4.0 is progressing according to the availability of 4/4 Mbps BSNL connectivity in the ARTOs/RTOs. It is estimated that within February 2018 all 76 ARTOs/RTOs will complete the migration process. All online services running earlier in *Vahan* 1.0 have been shifted to *Vahan* 4.0 during the period.

The complete module of *Sarathi* 4.0 has been implemented in Barabanki and Lucknow districts completing earlier partial implementation of only new Learner License/ Driving License running in these districts. *Sarathi* 4.0 has also been implemented in ARTO Trans Gomti Lucknow and is in the pipeline in five new districts namely – Hardoi, Baghpat, Rae Bareilly, Etawah and Unnao.

A fake web site vahan.org.in was identified during the period and was reported to the Uttar Pradesh Transport Department. All ARTOs/ RTOs has been cautioned and the matter has been reported to the Police Cyber Cell.

Puducherry completes migration to *Sarathi* 4.0 in all RTOs

From our Puducherry correspondent **Shri P Sridharan**

Puducherry, November 10, 2017- With the successful launch of *Sarathi* 4.0 at Mahe (PY03) on October 30, 2017 and subsequently at Yanam (PY04) on November 10, 2017, Puducherry has completed the implementation of the new web-enabled *Sarathi* 4.0 in all its 7 RTOs. *Sarathi* 4.0 was launched at RTO Mahe and at RTO Yanam by Shri Malladi Krishna Rao, Hon'ble Minister.

With the advent of this new system, the citizen of Puducherry can apply for any service of *Sarathi* 4.0 online, and pay the fees online through e-payment options. The legacy data of *Sarathi* 1.0 from all the 7 RTOs of Puducherry has been migrated to

Sarathi 4.0, and all operations are now carried out through a single window system.

New LLR/DL applications can now be accepted online through driving schools, educational institutions and Common Service Centers, from the applicant's home or from any internet browsing centre. Applications for various services on DL such renewal, additional endorsements, etc., can be submitted online. The provision to pay the fees through e-payment by the applicant has been introduced at all the RTOs. The new *Sarathi* 4.0 is definitely a value addition to the existing system, and has dramatically reduced the footfall at RTOs, paving the way for

Dr V Ramachandran, Hon'ble M.L.A of Mahe launches Sarathi 4.0 at RTO Mahe (PY03) and presents the LLR to the applicant

cashless transactions in the Transport Sector.

Puducherry has switched over to the new *Sarathi* 4.0 in a short span of time, thanks to the sincere

efforts of NIC Puducherry which has been instrumental in ushering in Information and Communication Technology (ICT) in the Transport Sector with their robust technical team.

Learner license handed over to the applicant

Turning Wheel

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Meghalaya on the verge of completing Rollout of *Vahan* 4.0 and *Sarathi* 4.0

From our Meghalaya correspondent **Smt Indrani Swer**

Meghalaya, December 2017- Meghalaya is a small hilly state in the Northeast characterized by an extremely tough terrain and frequent landslides due to heavy showers. Consequently, acquiring stable connectivity is always a major challenge in the region. In spite of this, the Transport Department has shown keen enthusiasm and support in the rollout of *Vahan* 4.0 and *Sarathi* 4.0 across the 11 districts of the State. In the sites where Lease Line or Broadband connectivity was not feasible, the Department went ahead with Mobile connectivity for implementing *Vahan* 4.0 and *Sarathi* 4.0.

By the end of 2017, *Vahan* 4.0 and *Sarathi* 4.0 was implemented in almost all districts, except for one RTO where even mobile connectivity is not stable enough, but is expected to improve in the near future enabling completion of the migration process in all RTOs by the end of February 2018. As is the case with most initiatives, any change in the current system is always frowned upon and ridiculed. Similarly, there was resistance from the staff at the start of the roll out of the applications. However, once the staff got acquainted with the

Rollout of Vahan 4.0 and Sarathi 4.0 by the Hon'able Transport Minister of Meghalaya, Shri HDR Lyngdoh and other officials.

web versions of *Vahan* and *Sarathi* and the applications were stabilized, they appreciated the new system. They are happy about the flexibility of working from anywhere. They are also coping up with the regular changes incorporated in the applications from time to time.

Hon'able Transport Minister of Meghalaya, Shri HDR Lyngdoh and other officials delivering speech at other RTO sites

What Is Happening Where

In **Uttarakhand,** it is planned to rollout *Sarathi* 4.0 in all remaining sites by the end of financial year 2017-18. The rollout of *e-Challan* application for Police Department Uttarakhand is also planned in the very near future.

In **Puducherry,** *Vahan* 4.0 with Permit modules is planned to be introduced at Oulgaret (PY05). Permit modules of *Vahan* 4.0 have been introduced at Bahour (PY01B) and Villianur (PY05V).

In **Manipur,** a two-day programme for demonstration of *eChallan*, *Vahan* 4.0 and *Sarathi* 4.0 was organized on November 9-10, 2017 at the NIC Manipur State Centre. The programme was attended by the Director (Transport), Superintendent of Police (Traffic), Joint Director (Transport), and District Transport Officers of Imphal East and Imphal West districts. A similar two-day programme on *Sarathi* 4.0 was conducted for the officials of Imphal East District Transport Office on November 28-29, 2017.

In **Assam**, both the Transport Department and the Assam Police are gearing up to implement *e-Challan* across the State. The Transport Department has already placed orders for the integrated devices, while the Assam Police is drawing up their plan for implementation.

Project Coordinators

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:: Transport Project Officers ::

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Project Coordinators

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